

FIG.1
(PRIOR ART)

SSSP TRANSPORT

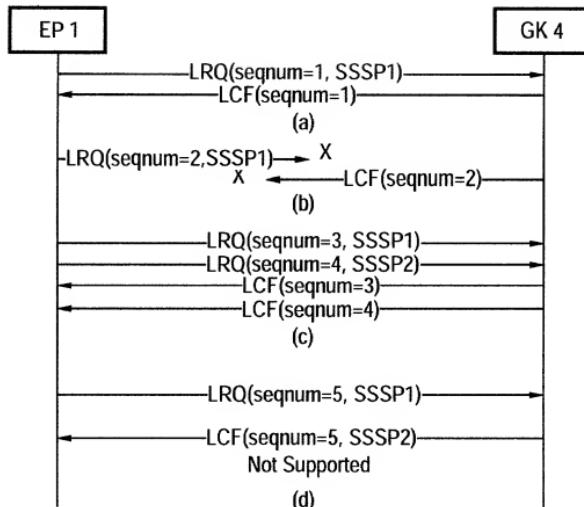


FIG.2

SCENARIO: MESSAGE WAITING, GK 4 INFORMS EP2

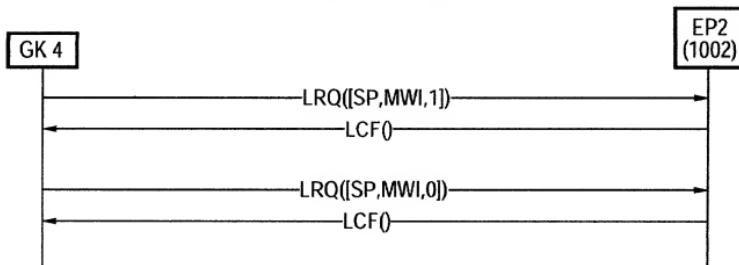


FIG.3

SCENARIO: EP2 PROVIDES THE GK 4 WITH MAINTENANCE DATA

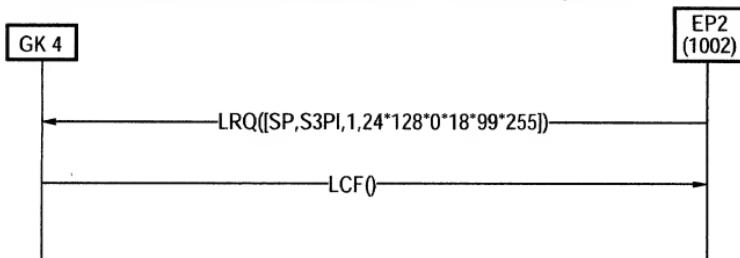


FIG.4

SCENARIO: ACD AGENT LOGIN/LOGOUT

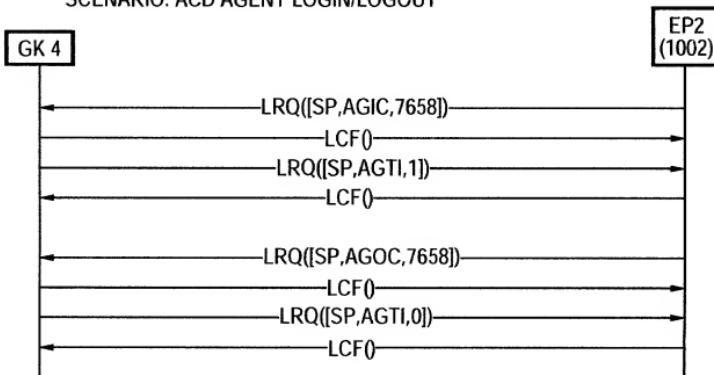


FIG.5

SCENARIO: SET MAKE BUSY, SET DND, CANCEL WORK TIMER

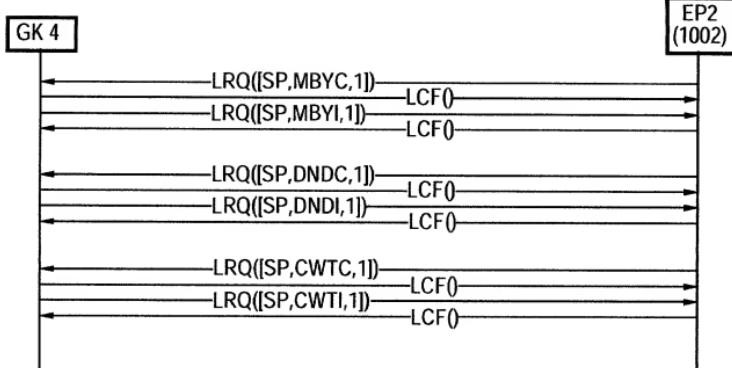


FIG.6

SCENARIO: DISABLE MAKE BUSY, SET DND, CANCEL WORK TIMER

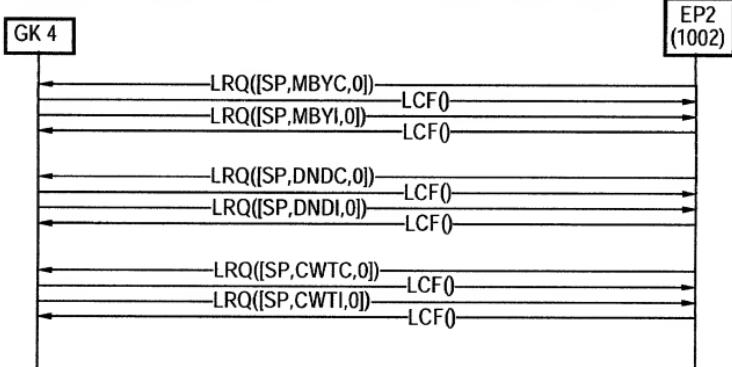


FIG.7

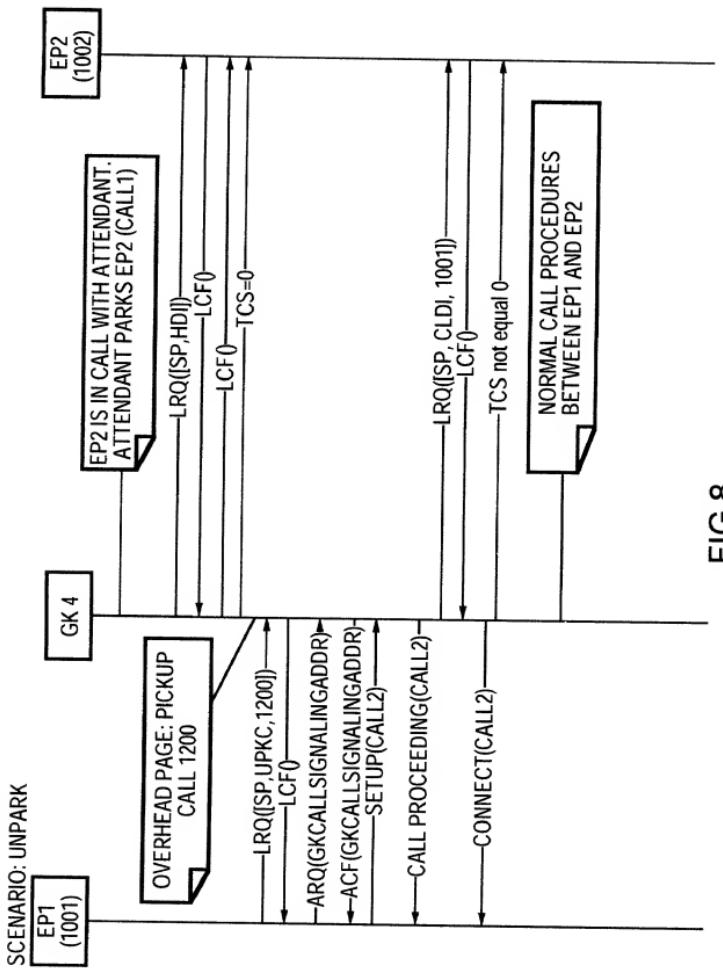
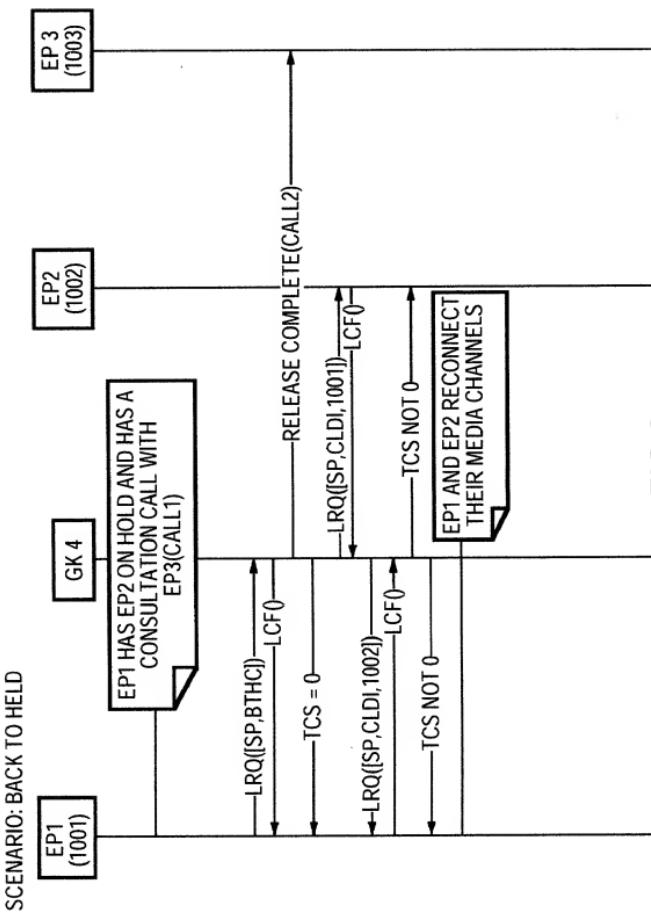


FIG.8

FIG. 9



SCENARIO: FORCE PARTY RELEASE

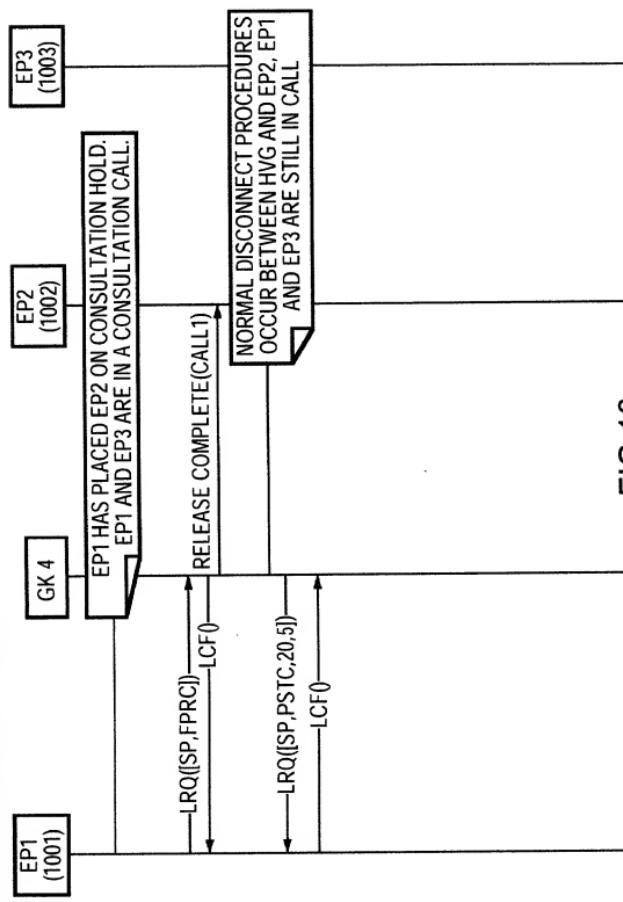


FIG.10

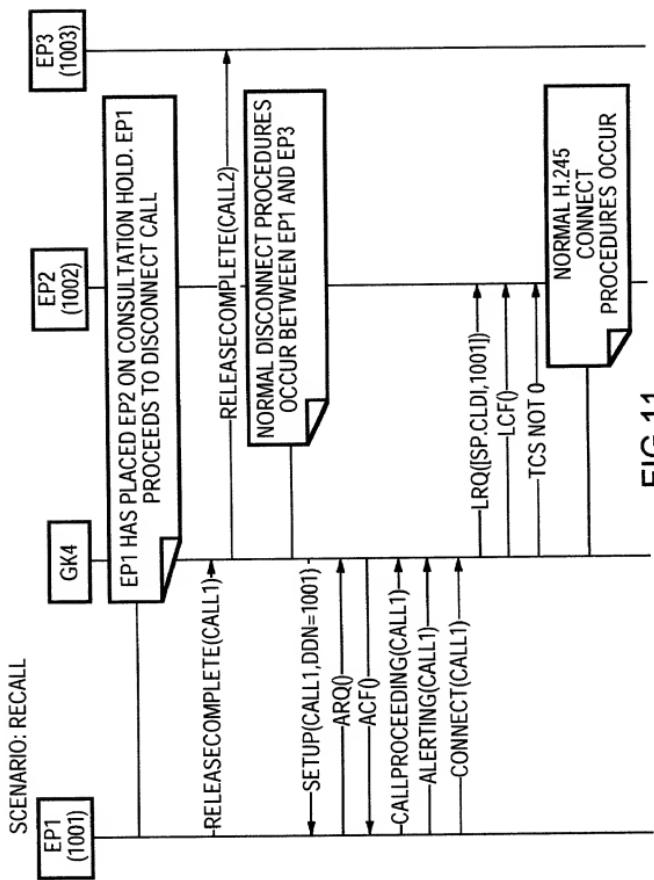


FIG. 11

SCENARIO: CALL TRANSFER WITH CONSULTATION

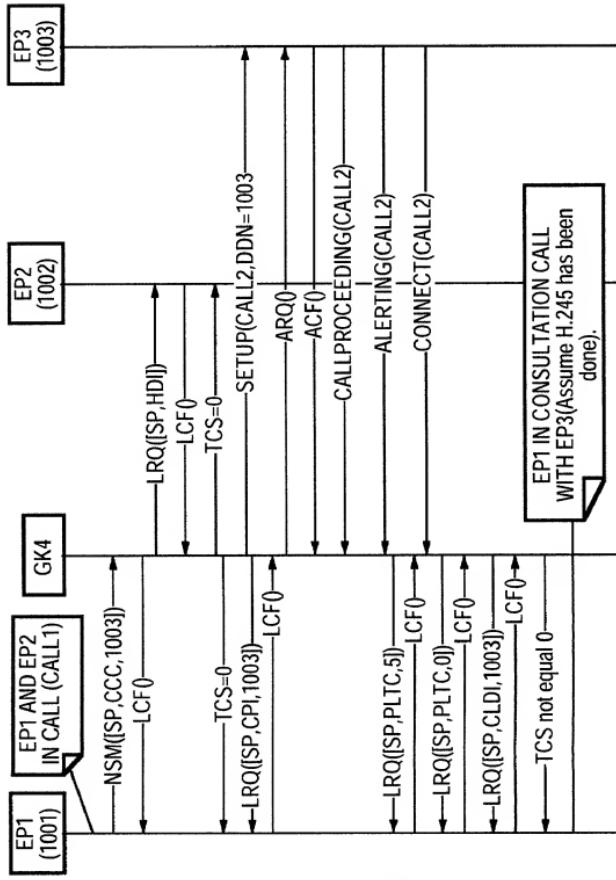


FIG.12

SCENARIO: CALL TRANSFER WITH CONSULTATION

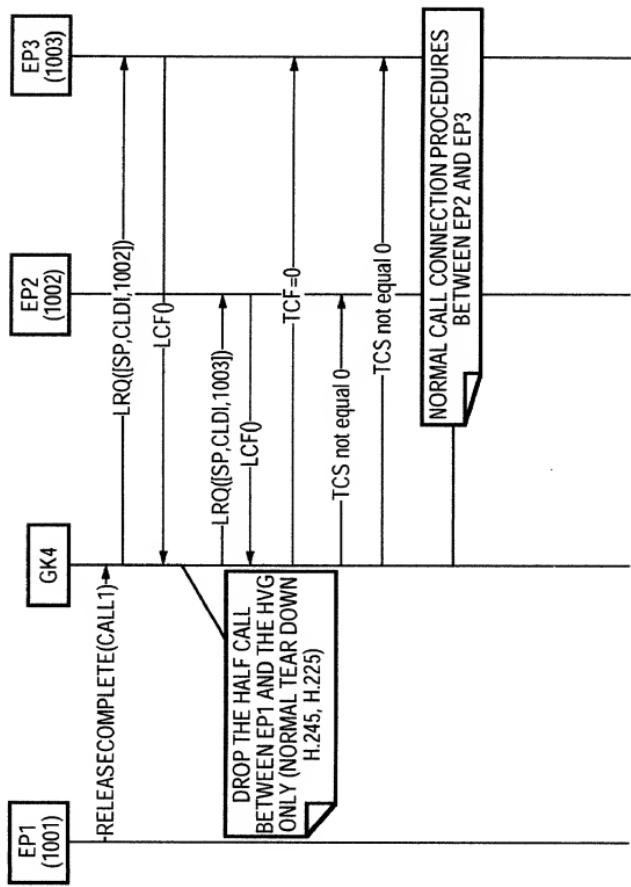


FIG.13

SCENARIO: BLIND CALL TRANSFER

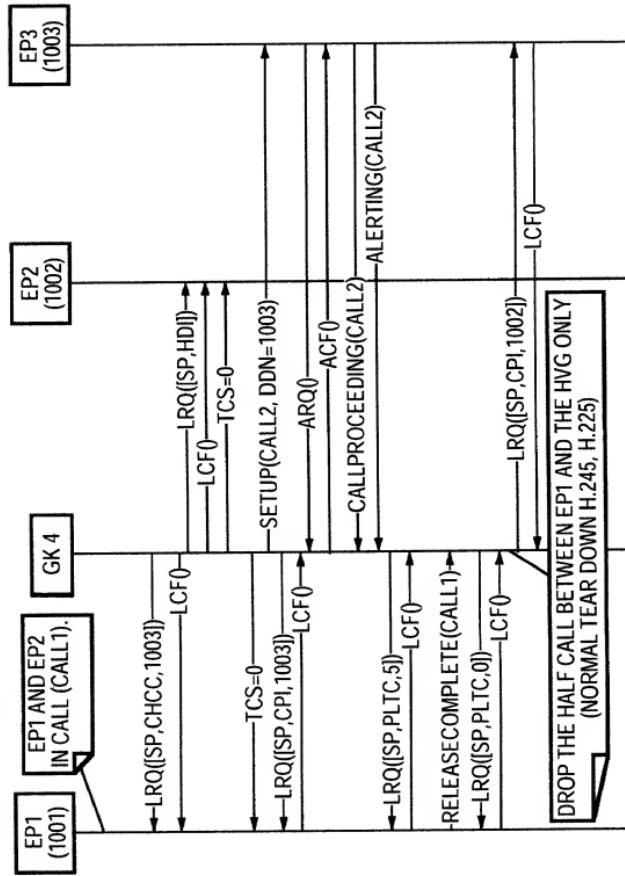


FIG. 14

SCEENARIO: BLIND CALL TRANSFER

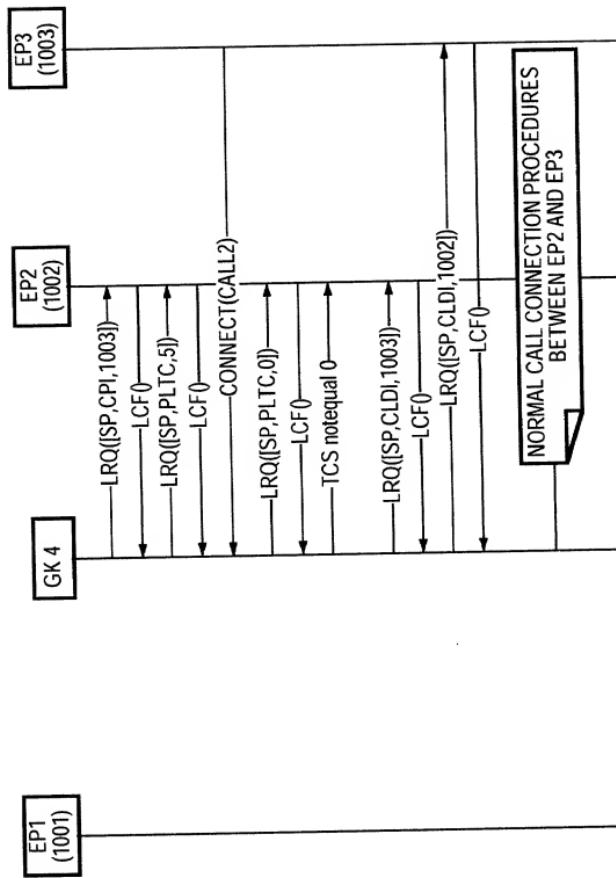


FIG.15

SCENARIO: CALL FORWARD OOS, BUSY, ALWAYS

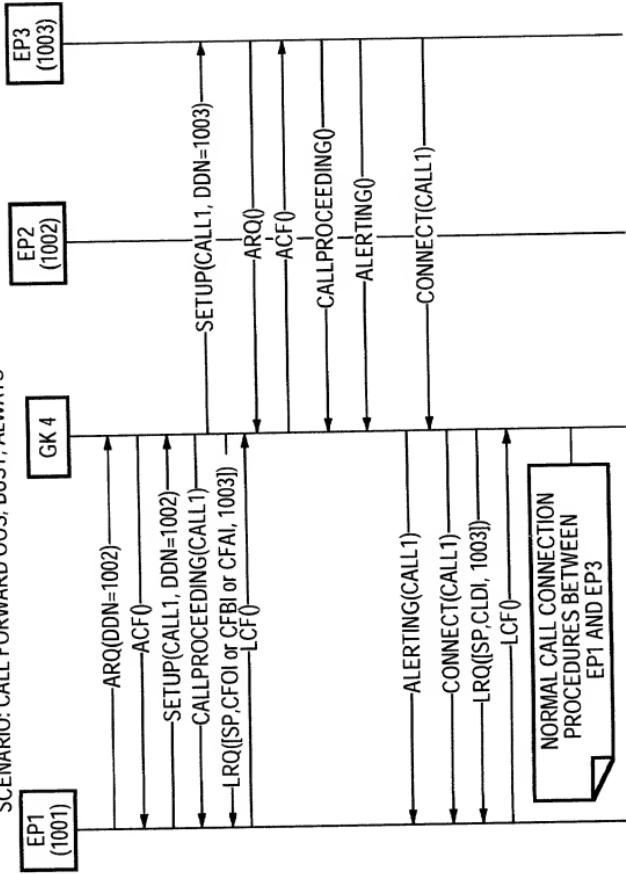


FIG. 16

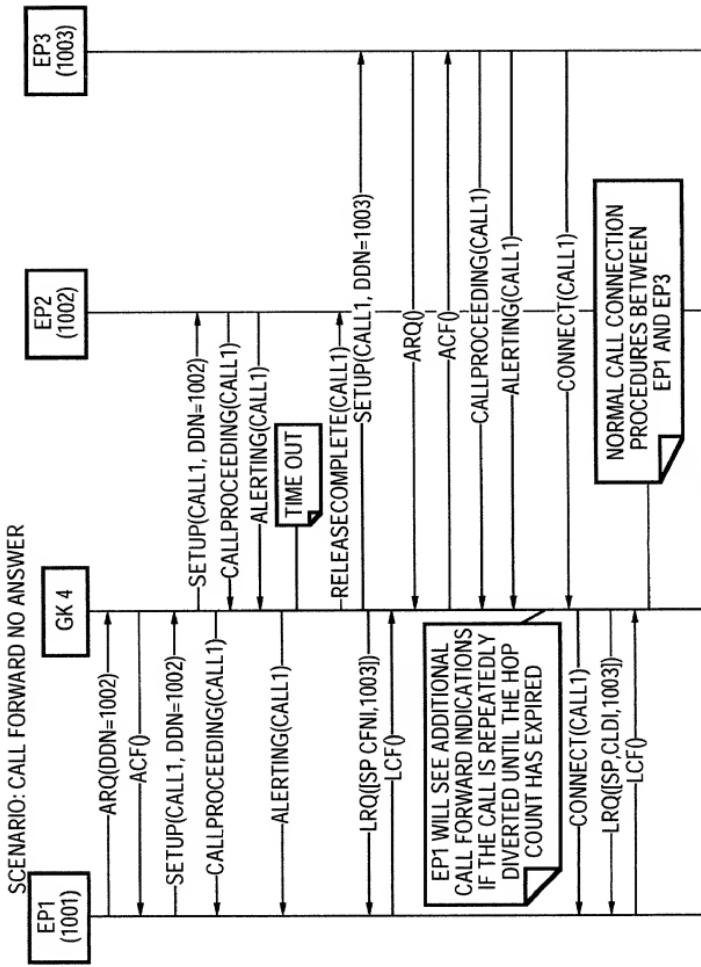


FIG. 17

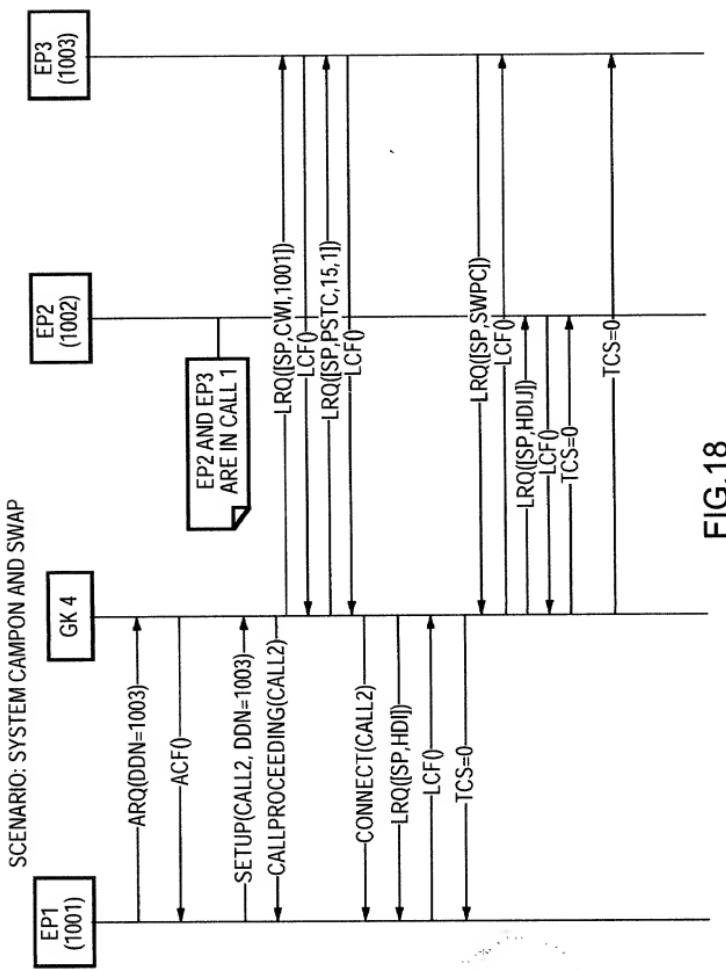


FIG.18

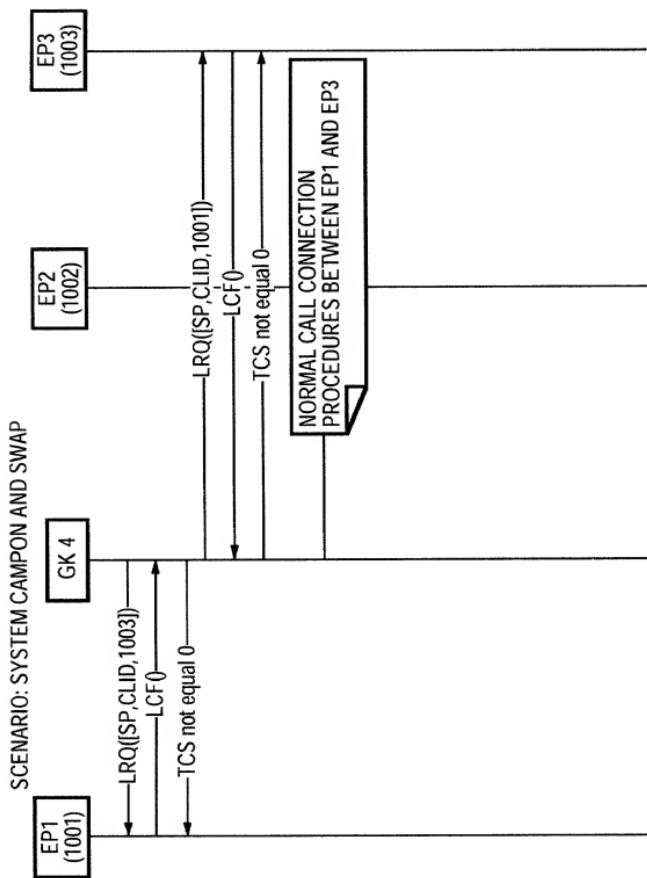


FIG.19

SCENARIO: ADHOC CONFERENCE EXPANSION

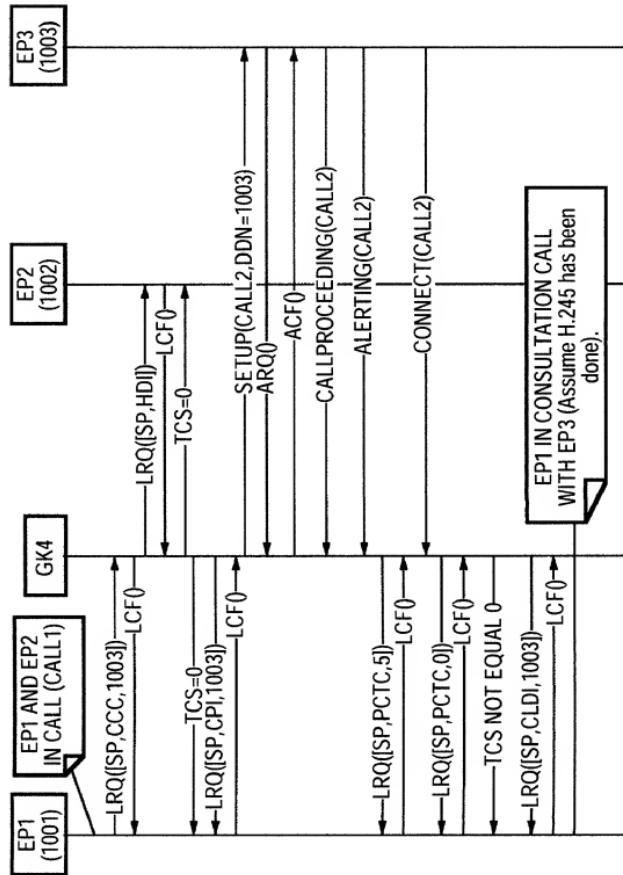


FIG. 20

SCENARIO: ADHOC CONFERENCE EXPANSION

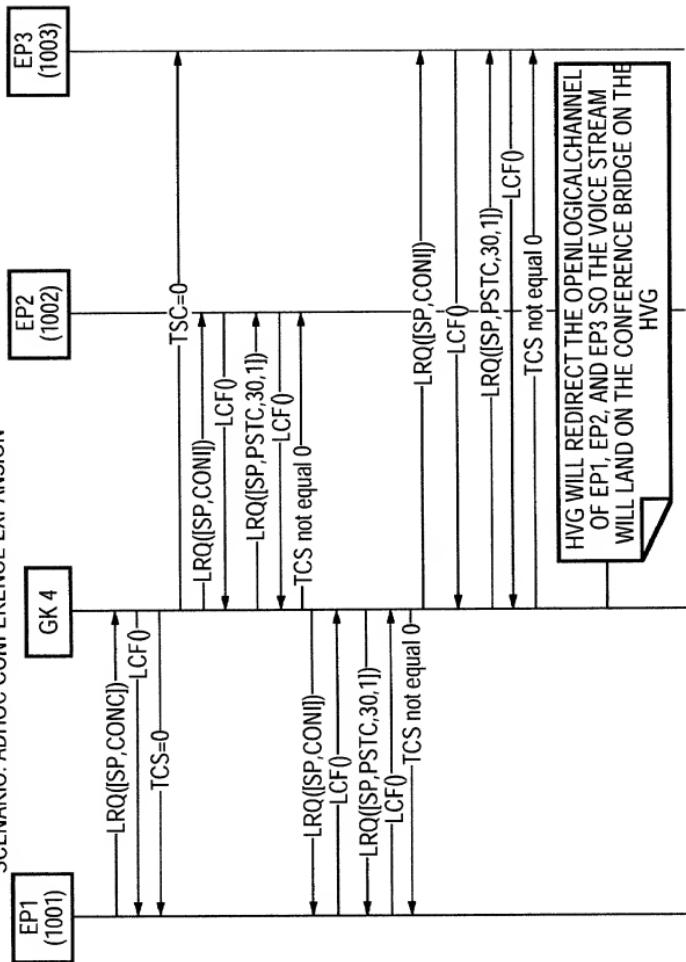


FIG.21

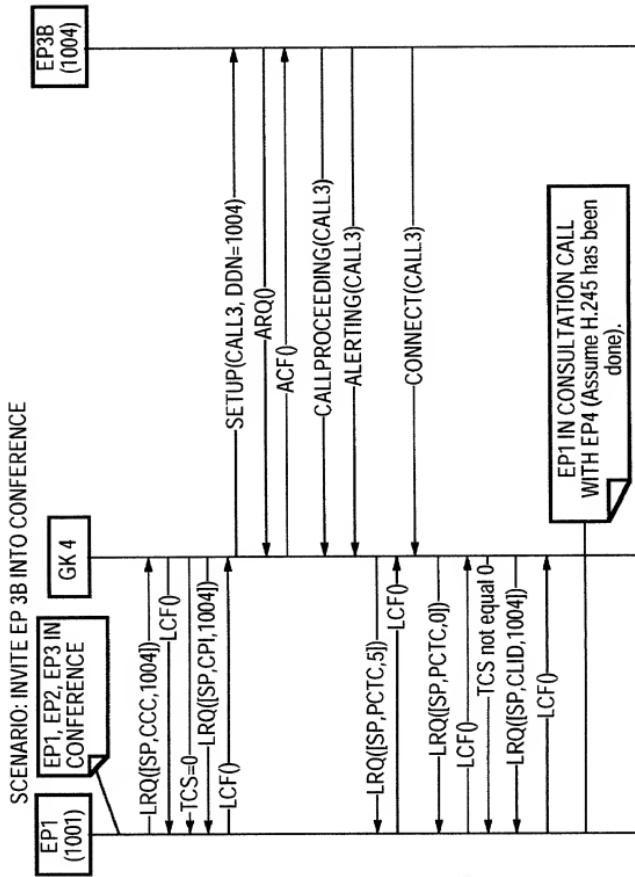


FIG.22

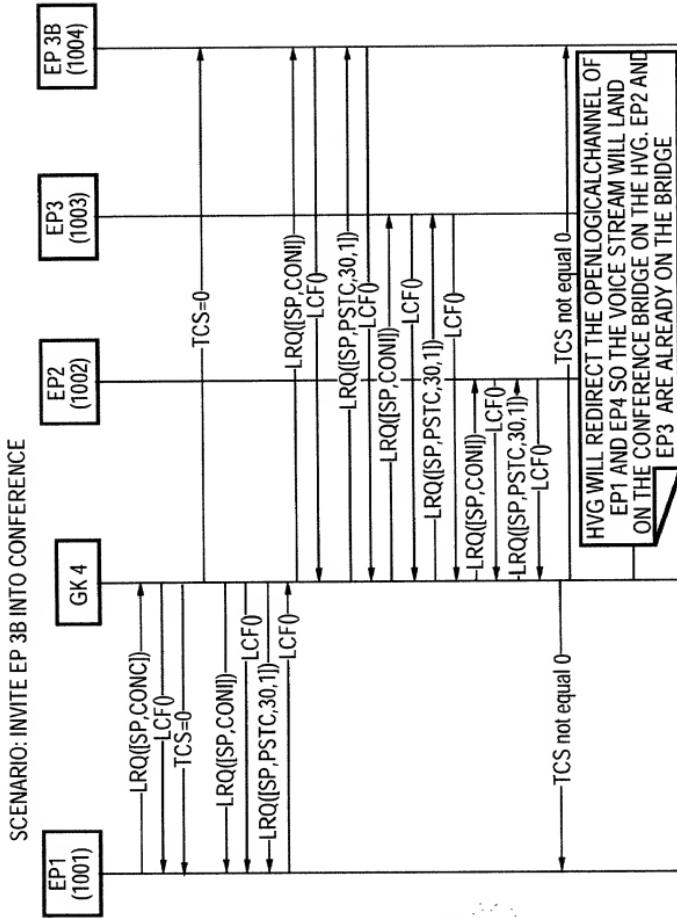
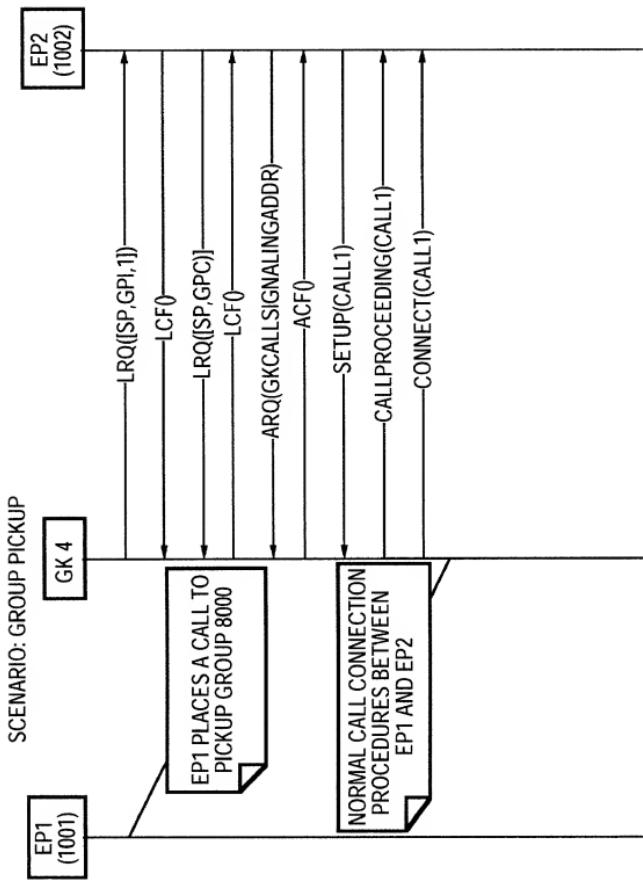


FIG 23

FIG.24



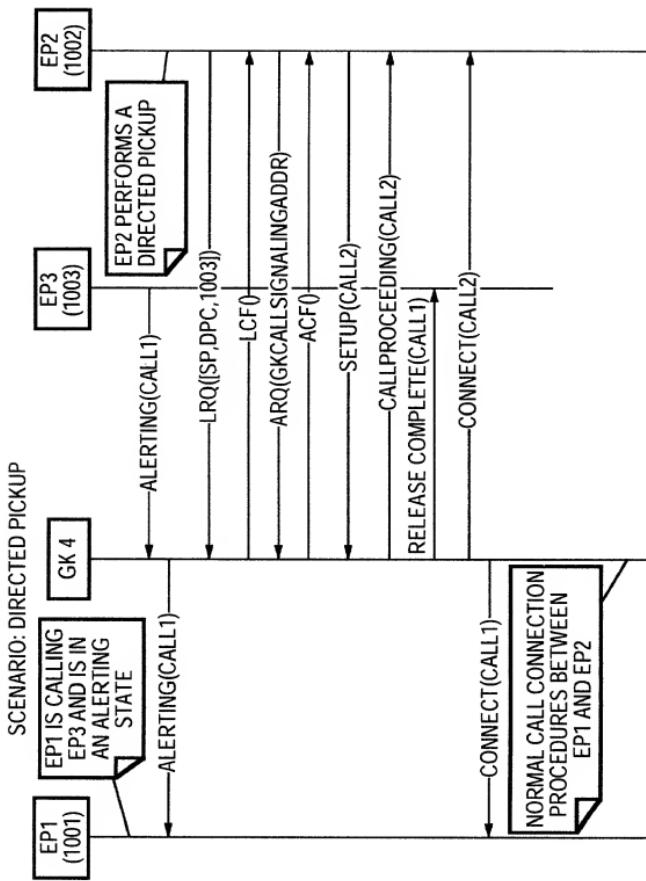
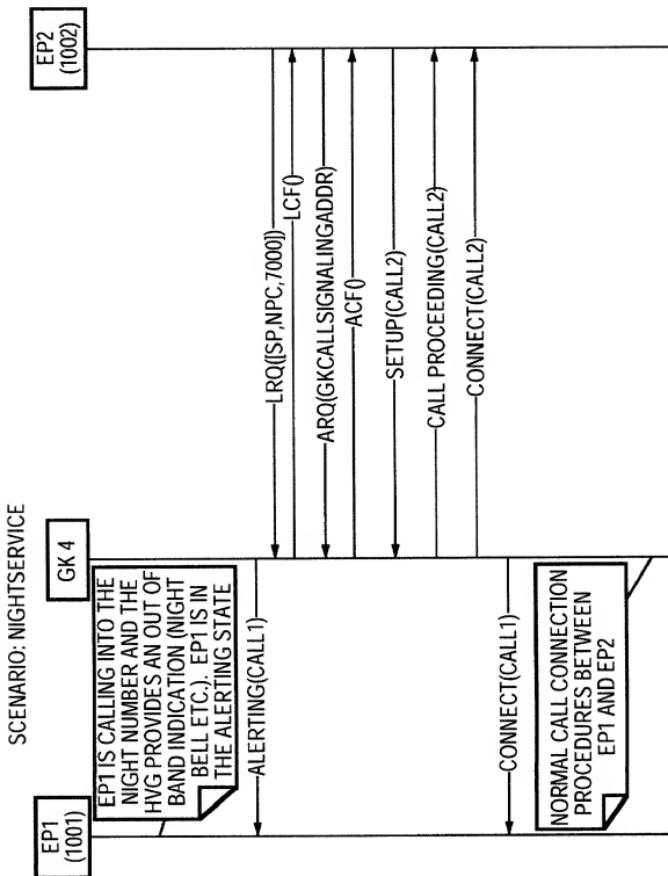


FIG.25

FIG.26



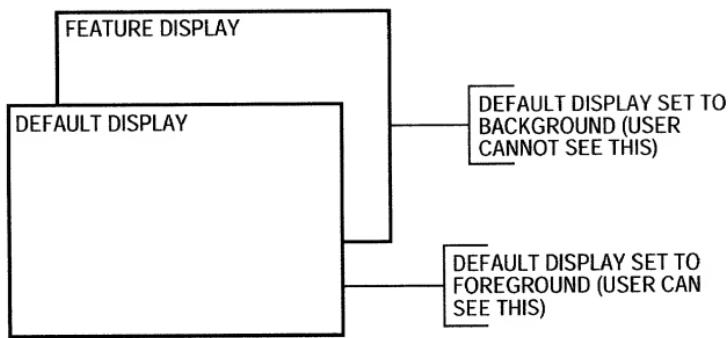


FIG.27

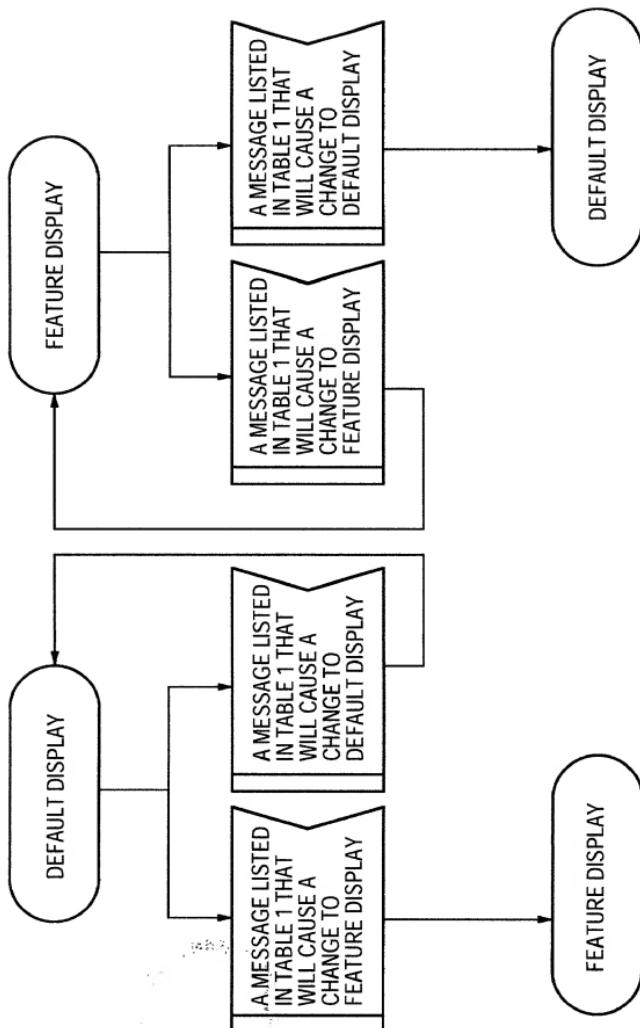


FIG.28

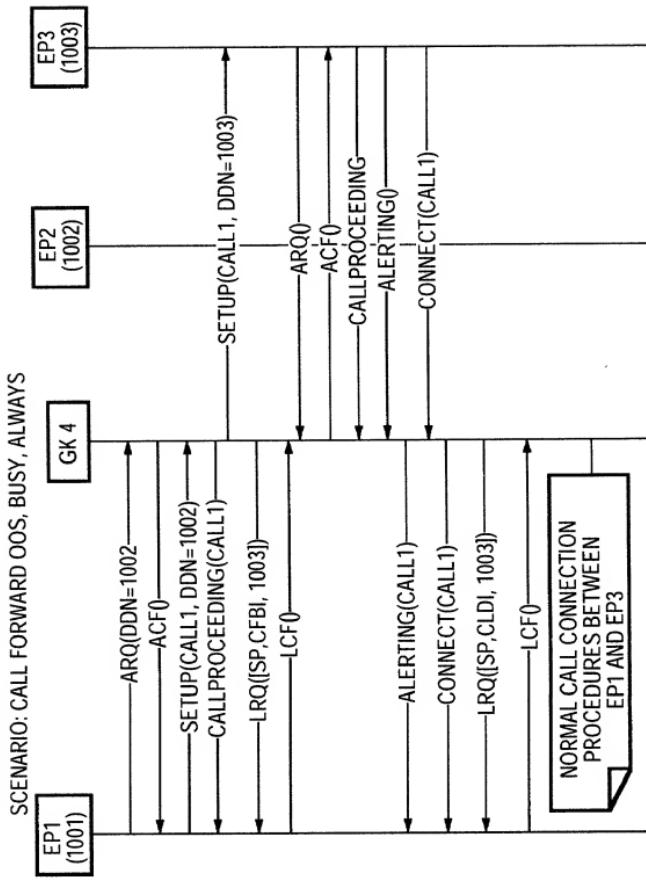


FIG.29

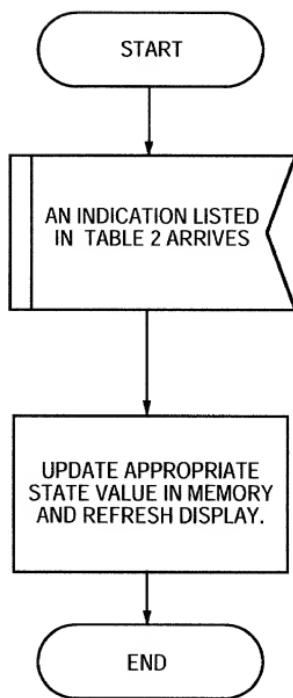


FIG.30